



## BACKGROUND:

Standard IT & Computer Services Ltd is registered in Uganda to provide standard ICT Solutions in the three areas of Small Enterprises, Medium Enterprises and Organizations (SME). Our team of highly skilled Technical persons has provided innovative solutions to our existing clients. This has helped build strong confidence to the customers in the services and solutions we offer.

Over the years we have become a symbol of the dynamic (rapid changes) in ICT services and also have become a partner in the growth and development of organizations / businesses.

We plan to achieve more of this through provision of reliable technologies and innovative solutions. We have carried forward both the good practices and the standards thus for those who already know us, they should be HAPPY that we are still here for them.

New customers should expect plenty of ICT innovations, around systems they may already have or new systems that might help them improve on the way things are done. Also they should expect better services regarding; supplies, maintenance, support and so on. Standard IT & Computer Services Ltd is unique because we do not only offer supplies, maintenance, support Install/ setup systems, but we also fine-tune (customize) these Services to our client's needs, in order to provide operational, cost-effective and relevant solutions.



REGISTER OF PROVIDERS SECRETARIAT  
Plot 39 Nakasero Road  
P.O. Box 3925, Kampala, Uganda  
Tel: +256 414 311100, 311162  
Fax: +256 414 344858  
Email: info@ppdaproviders.ug, info@ppda.gov.ug  
Website: www.ppdaproviders.ug

### PPDA REGISTER OF PROVIDERS CERTIFICATE OF REGISTRATION

This is to confirm that:

STANDARD IT AND COMPUTER SERVICES LTD,  
P.O. BOX 4730, KAMPALA-UGANDA  
Tel: +256 414 599279  
Email: [sitcosel@gmail.com](mailto:sitcosel@gmail.com)

Registration Number: PRV/SPLS-SRVCS/6101/JAN/13.

Has been duly registered on the PPDA Register  
28 January 2013 to 28 December 2013

Category

Sub-

St-

Signed on

Name: PPDA

REGISTER OF PRL  
Plot 39 Nakasero Road,  
P.O. Box 3925, Kampala,  
Tel: +256 414 311 100  
Fax: +256 414 344858  
info@ppdaproviders.ug



### Certificate of Registration

This is to certify that taxpayer shown herein has been registered with URA Authority

Section A : Taxpayer Information		
Taxpayer Identification Number	1001047460	
Taxpayer Legal Name	STANDARD I.T AND COMPUTER SERVICES LTD	
Business Name	STANDARD I.T AND COMPUTER SERVICES LTD	
Section B : Headquarter Office or Principal Place of Business PH		
1) Plot Number	2) Street Name	
17	NAKASERO ROAD	
4) Trading Center	5) District/City	
NAKASERO	KAMPALA	
7) Sub-County/Town Council/Division	8) Village/Local Council	
KAMPALA CENTRAL DIVISION		
Section C : Nature of Business Activity		
K - Real Estate, Renting and Business Activities		
Section D : Registration Details		
S.N	Tax Type Registered for	Effective Date of Registration
	Individual	06/02/2012
		06/02/2012





## BUSINESS GOALS | OBJECTIVES

We intend to make our clients get a return on their information Technology investment by supplying, maintaining, supporting, developing, optimizing and customizing both existing and new ICT equipments and systems to deliver desired or enhanced results.

### MISSION STATEMENT

“To be the one-stop-efficient, most reliable and Standard point for your Information and Communications Technology requirements and needs by provision and integration of multivendor technologies and building innovative solutions around them.”

We operate as a technology driven global organization obsessed with customer needs, devoted to build lasting partnerships and acting with integrity, honesty and a spirit of co-operation with customers, suppliers and employers.

### VISION

To be the number one World Class preferred I.T company in the provision of all Standard ICT products, services and solutions in the short and Long run by Developing Technical Depth, Enhancing resources reach and Infrastructure using the best management practices for operational excellence.







## SERVICES OFFERED

In a nutshell Standard IT & Computer Services Ltd offers;

- ✓ Structure Cabling (Networking: LAN / WAN /Fiber)
- ✓ Facility Management,
- ✓ Resident Engineer Dial on Service,
- ✓ Annual Maintenance Contracts,
- ✓ Enterprise / Infrastructure Solutions,
- ✓ Uninterrupted Power solution,
- ✓ Website Design & Maintenance,
- ✓ Software development management and Consultancy services,
- ✓ Workshop & Repair centre,
- ✓ Data Centre and Disaster Recovery.

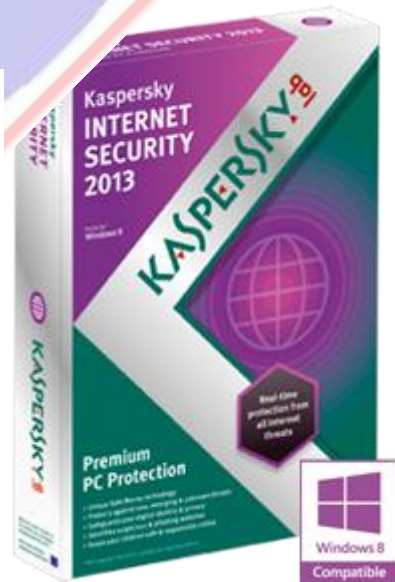




**COMPUTERS | ACCESSORIES**

We supply the equipment at attractive prices and advise our clients on the ideal products, with competitive prices, and we offer very good after-sales services (warranty, product licensing, maintenance and support).

Upon request to purchase a computer and related equipment, we do a need analysis to assess the requirement of our customers. We then recommend computers and accessories with specifications that will be able to deliver as per the requirement.





## NETWORKING

At Standard IT & Computer Services Ltd our Networking team does Site survey, Network Planning, design, installation, and support for both wired and wireless networks. We support networks built on the following technologies i.e 3-COM, Cisco, D-Link, Juniper, NetScreen, ISA, Link-Sys, NetGear and so on.

### OUR NETWORK SOLUTIONS INCLUDE

#### (a) **Local Area Networks (LAN)**

To connect computers and related equipment within a building or campus, to enable sharing of resources such as files and printers.

#### (b) **Wide-Area Networks (WAN)**

This is to interlink computers and related equipment in geographically diverse locations, sometimes stretching across territorial boundaries.

#### (c) **Virtual Private Networks (VPN)**

Secure networks for inter-branch connectivity

#### (d) **Virtual LANs (VLAN)**

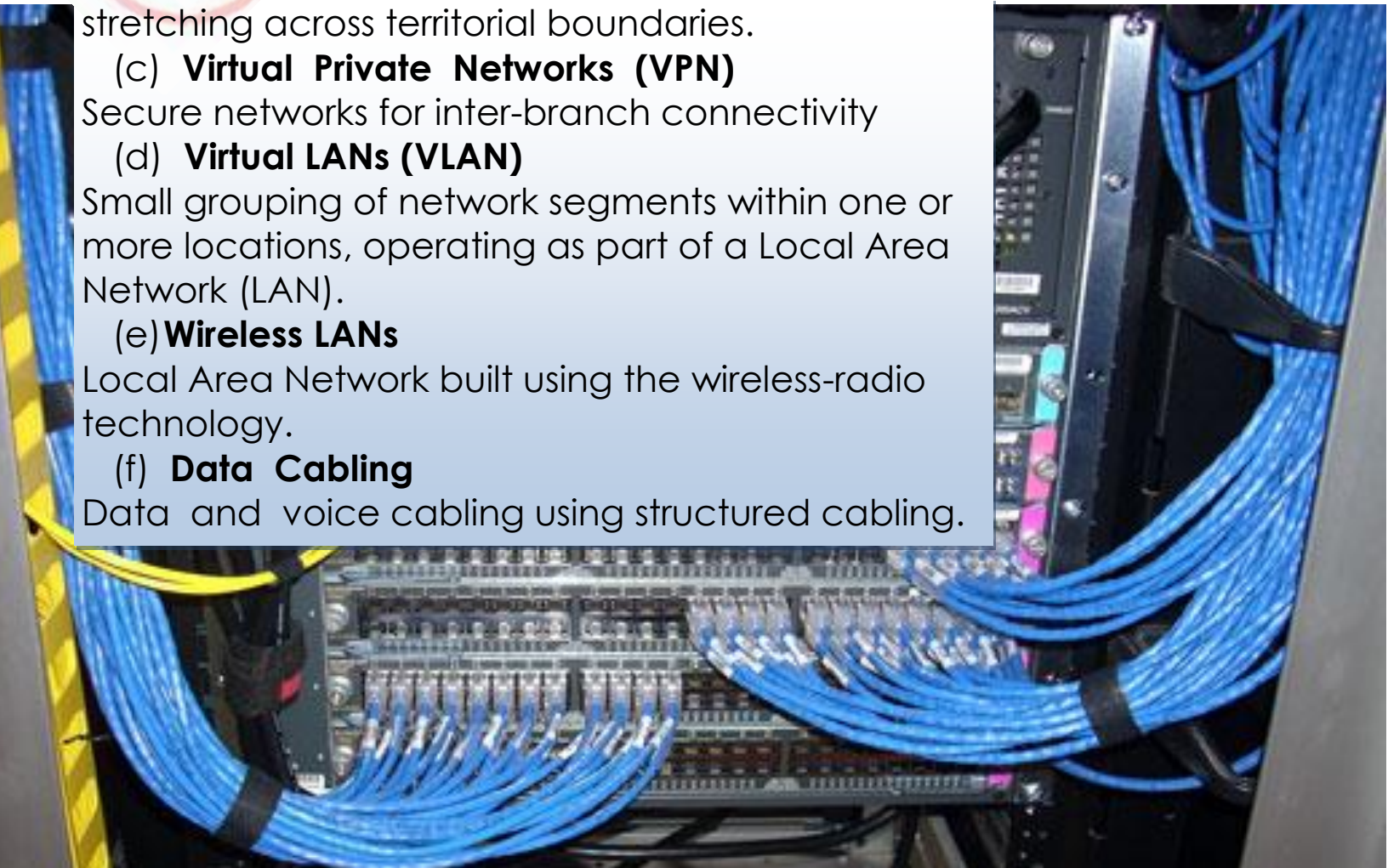
Small grouping of network segments within one or more locations, operating as part of a Local Area Network (LAN).

#### (e) **Wireless LANs**

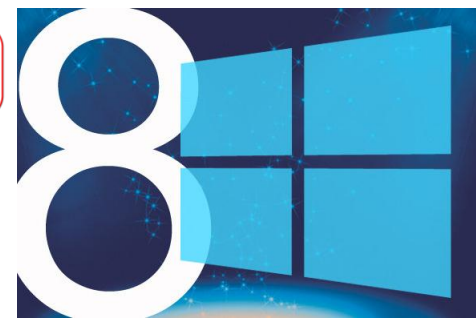
Local Area Network built using the wireless-radio technology.

#### (f) **Data Cabling**

Data and voice cabling using structured cabling.







Under this category, we do the following:

- (a) Computer Sales, Repair & servicing  
We sell all brands of computers ranging from desktops, laptops, pda's and servers amongst others. We repair and service these equipments to offer long lasting solutions cheaply.
- (b) Operating System Upgrades  
Operating systems such as XP are upgraded to windows 8. We can also upgrade your server to windows server 2007
- (c) Hardware Upgrades and Support  
Your computers hardwares will always be upgraded to latest models, speeds and capacities. We shall support you all the way.
- (d) Software upgrades, updates and patching  
We upgrade all software to the latest versions and with best brands



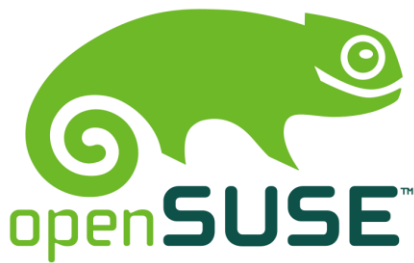
Windows Vista™



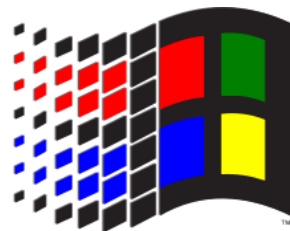
Microsoft  
Windows xp



Microsoft  
Windows 2000



Microsoft  
Windows 98



MICROSOFT  
WINDOWSNT



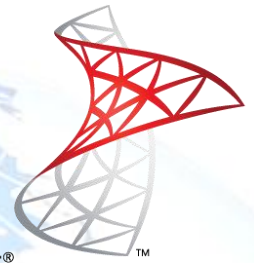


## SYSTEM INTEGRATION

- (a) Application/ Software Compatibility Design & Testing
- (b) Deployment & Support for all Popular Business Applications (Tally, sunSystems, SAGE, QuickBooks, Point of Sale and so on)
- (c) Email services with Exchange and Linux messaging systems
- (d) Webmail solutions (for Linux and windows platform)
- (e) Application and Desktop Policy Management
- (f) Network Services (DHCP, DNS, FTP, File & print servers and so on) – for Linux & windows platform
- (g) Remote Access & Thin Client Solutions with Terminal Services & Telnet/ SSH
- (h) Microsoft SQL and Oracle database Servers
- (i) File and Printer Sharing, Network Printing
- (j) Data and Software Migration Services
- (k) Programming and Website Design
- (l) Network Application Installation and Support

# Tally

Power of Simplicity



Microsoft®  
**SQL Server®**



**MySQL®**

**ORACLE®**







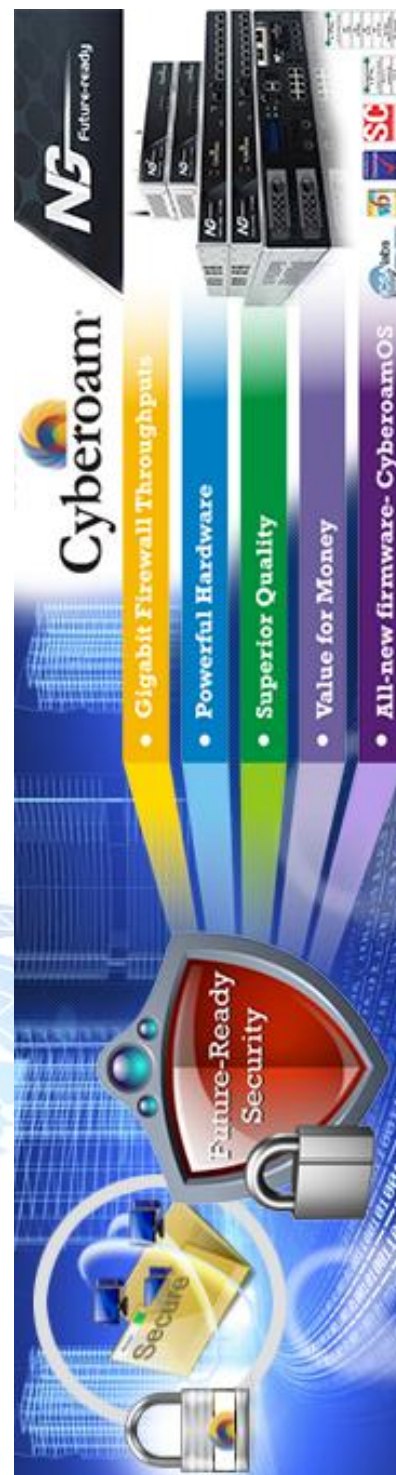
## I.T | DATA SECURITY

- (a) Backup and Restoration (for laptops, desktops and Servers)
- (b) Fault Tolerance and Disaster Recovery Solutions (for the Enterprise & server based environments)
- (c) **Internet Access, Firewall, VPN and Intrusion Security (Gateway Security)**
- (d) Anti-virus Protection (installation, update and cleaning infections)

## ICT AUDIT | CONSULTANCY

**Cyberoam**  
Unified Threat Management

- (a) System Scanning and Security Testing
- (b) Penetration Studies & vulnerability assessment
- (c) Network Auditing, Analysis, Monitoring and Optimization
- (d) PC Auditing, Asset Tracking and License Tracking
- (e) IT Audit & Consultancy



For more enquires Visit:  
[www.standardit.net](http://www.standardit.net)

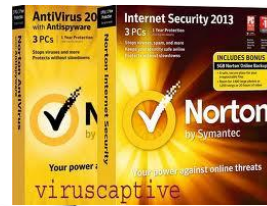




## OUR PRODUCTS

Please note that our products come in different brands as best fits you our client:

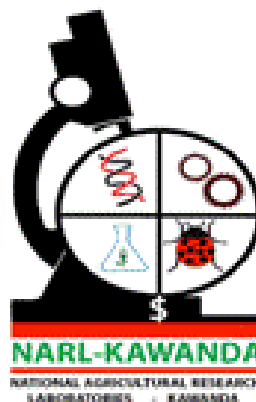
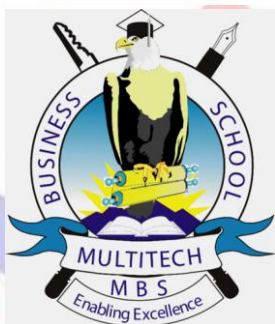
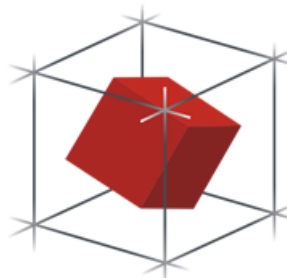
- ✓ Desktops, Workstations, Laptops, Servers
- ✓ Printers - Inkjet, LaserJet, Dot Matrix, Line Printers, Plotters
- ✓ Power products - Stabilizers, UPS, Inverters, Generators
- ✓ Networking products - Switches, Cards, Cables, Racks, Trunkings
- ✓ Telecommunication products – EPABX, Fax, Cables
- ✓ Wireless products Access Point, Wireless Cards
- ✓ Others- Copiers, Scanners, Digital Camera





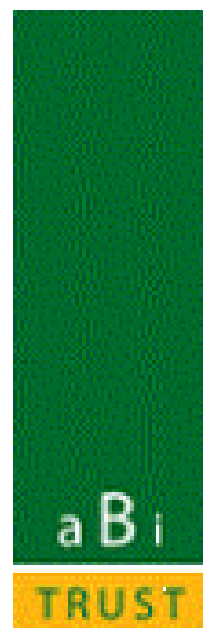
## CLIENTELE BASE

Standard IT and Computer Services Ltd has a variety of clients ranging from Government Organizations, Corporate private companies, Financial Institutions and NGOs.



**Bishop Barham University College**

*A Constituent College of Uganda Christian University*



- ✓ **Riley Packaging**
- ✓ Tororo Cement
- ✓ **Makerere University Human Rights**
- ✓ **Uganda Prisons Service**
- ✓ Invisible Children
- ✓ **NARL**
- ✓ Riley Media
- ✓ **Prime Minister's Office**
- ✓ Glamour Images
- ✓ **COCTU**
- ✓ Uganda Veterinary Association
- ✓ **Executive Printers & Stationers**
- ✓ Sameer Agriculture & livestock
- ✓ **AFRISA**
- ✓ Bishop Barham University College
- ✓ **MBN Clinical Laboratories**
- ✓ Imperial Bank
- ✓ **BAYPORT Financial Services**

- ✓ Multitech Business school
- ✓ **Uganda Nurses & Midwives Council**
- ✓ GoodMan International





We are **NOT** just IT Vendors like others but once you become our client we also become your partner and support your business throughout its life time.

Our core business has been positioned around making organizations achieve the most out of their ICT investments by way of providing our **premium services** which include:

- Supply and leasing of computer equipment and accessories
- Repair and Maintenance of IT equipment (servicing, repair and installation of Networking (cabling & wireless networks, LAN, WAN, VPN, VLAN, Proxy servers, and mail-servers) – in both Linux and windows platform.
- IT Security (Firewalls, Intrusion detection, Anti-virus, Anti-spam, Anti-spyware).
- Systems Integration (Deployment of various applications/ software e.g.
- Financial Systems Audit & Disaster Recovery (Asset Tracking, Backup & Restoration, and compliance to Industry-accepted Best practices).
- ICT Consultancy (Assessment, Analysis, recommendation, and reporting on ICT Infrastructure and solutions based on client needs).

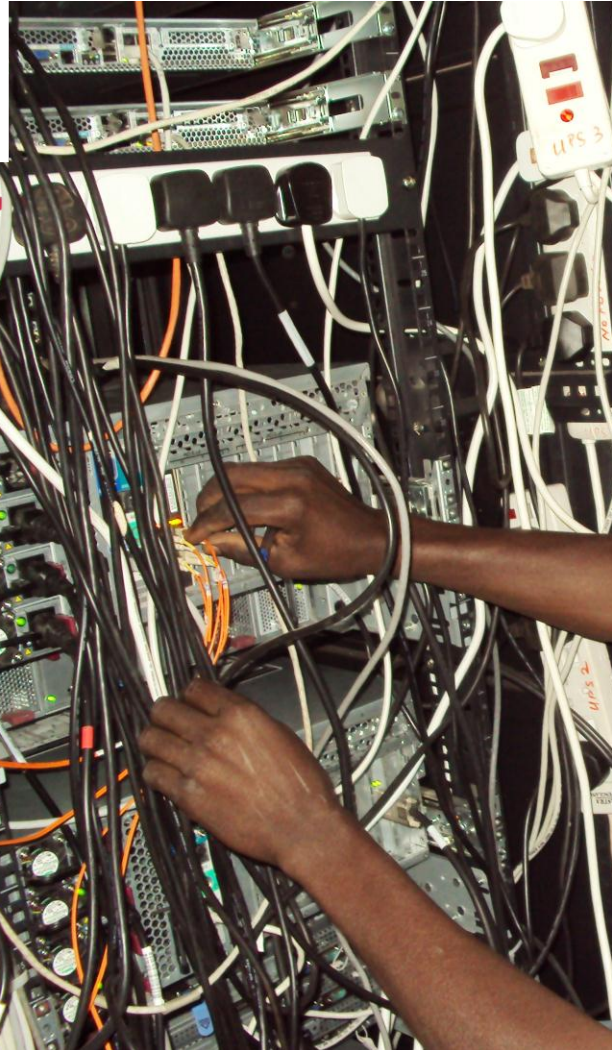






## EXPERIENCE IN PICTURES

- Fiber Project In Pictures (aerial and ground)
- Networking and Service contracts (preventive maintenance)
- Preventive maintenance





**SALES | WORKFORCE**

We are proud of ourselves on the specialty of our sales force. A big sales force that is split up into sectors so you get a specialist that knows not only your business but the sector that you are in. Our Sales team is also a Growing team that specializes on customer support and service. What differentiates us from others is our focus on Clients. Our Sales team is trained not to just take order but instead understand clients need and work with them to take care of their IT needs. Like the Old saying; "CUSTOMER IS KING"

**TECHNICAL | SUPPORT**

Standard IT & Computer Services Ltd has one of the most efficient and best technical support teams in Uganda. We have a team of network engineers, Desktop engineers, Server Engineers, software engineers and so on and we are still growing. Most of the Engineers we have are Certified in different fields in which they are allocated and with experience of between 3 to 10 years of service. You should be ready to receive high quality of service.



**Training of staff on  
new technologies**





## PREVENTIVE MAINTENANCE

we also carry out several Annual Maintenance Contracts (AMC) throughout Uganda. We go that extra mile supporting clients at working hours and non working days.

We have Skilled workforce that we actively invest in, as we strongly believe in "empowerment by knowledge" and have specialists certified in HP, NETAPP, CISCO, EPSON AVAYA, APC, TRIPPLITE, etc



**NetApp™**

### WHY WE WERE, ARE & WILL STILL BE THE BEST

- We have strong Emphasis on customer satisfaction
- We actively indulge in Proactive marketing
- Without forgetting Strong presence in the market
- It even gets better: Strong technical support services
- We Aggressively pursue large tenders at a National level and beyond
- We Offer Low margin and high volume sales strategy
- We also have Established relationships with manufacturers and suppliers
- We have Experience in doing business on National level and beyond



**AVAYA**

### CONTACT DETAIL:

#### GENERAL CONTACT

**Standard IT & Computer Services Ltd**

Bharwani House. Plot 17 Nakasero Rd.

Box 4730 Kampala. Uganda. EA

**T:** 256 414 599279; 0414 252460

**E:** info@standarditservices.com

**W:** [www.standarditservices.com](http://www.standarditservices.com)